

# Sustainable Food Provision Royal Brompton Hospital

A presentation by: Penny Beauchamp

## National Heath Service Catering Statistics

- There are approx 138,074 available beds in English hospitals. At any one time they are 85% occupied
- 75% of these occupied beds have patients who are actually able to eat (117,363)
- The average cost of providing a catering service is £13 per patient per day.

#### Equates to approx £10 million per week

- Introducing local seasonal sustainable procurement this would result in £180 million being spent in the local farming and local business
- It is said that for every £25 spent locally- £19 goes direct to the farming and small business

## OBJECTIVES, SPECIFICATION AND POLICY An eight year, ongoing project, at the Royal Brompton

- Local food chain supporting shorter routes from supplier to consumer
- Promote income through public catering
- Promote a food strategy for the NHS with an agreement for a base standard and specification.
- Encourage collectively and collaboration on food chains with all public catering services.
- Emphasise the healthier option and promote healthier eating for patients and staff feeding
- Every Friday is a no meat day

## Food at its best-some of the developments of the project

- Venison, game and wild rabbit on menu
- Essex and Hertfordshire Free range eggs and British bacon
- Bedfordshire and Hampshire Organic milk and organic porridge oats
- Seasonal orchard Kent fruit and juices
- Soups are freshly made from seasonal commodities daily
- Forequarter meat butchered for roasting
- Freedom food chicken
- Organic burgers
- Whole breast meat chicken nuggets
- Asparagus in May and June Seasonal strawberries only
- Food with no preservatives or modified ingredients
- Potatoes grown in Kent for the Trust
- Sausages made from additive free, UK ingredients, to an agreed recipe

# Royal Brompton Hospital overall Achievements

- 36% of all food and food related procurement is now sourced from a radius of 50/80 miles in the South East. Aim to increase yearly.
- Proved that local and seasonal food is supported by high patient satisfaction.
- In the top of best performing hospitals for food and service
- Fresh local food cooked on site
- Reduced plate wastage figures more is eaten.
- All fish is now Marine stewardship awarded through procurement from a London Fish Wholesaler
- Buying better quality food means higher standards and less wastage.

# Royal Brompton Hospital Achievements-continued

- Meat quality is higher than the UK Meat buyers guide
- All bread comes from a local London bakery
- Food waste is now collected for composting
- Vegetable oil is collected for bio use
- Water bottled on site
- Cashless system for staff to improve income

### Improved patient satisfaction

- Patients food satisfaction is 23% higher than the national hospital average.
- Food cooked fresh every day on site enables flexibility of service patient is able to have a meal outside the meal times
- Recipes use ingredients mainly from a sustainable source and this is promoted.
- Food is cooked as near the mealtime as possible. No frozen plated meals

## Acknowledgement of Main kitchen with Royal Visitor!!



#### Wider Achievements - London

Seven other London Hospitals now work in collaboration in procuring high quality meat and meat products, local seasonal vegetables, free range eggs, organic milk and orchard fruit

### What More needs to be done?

- Collaboration to one simple menu for all public food catering services.
- Regional procurement agreements that all public services can use i.e. hospitals schools prisons colleges and universities.
- Make fresh food cooked daily on site -a priority
- Sustainable Public sector catering to be seen as an important part of achieving good public heath

### Next step -a single menu

- Economies of scale
- More attention to specification
- An agreed portion/s and basic commodities
- An agreed basic meal cost nationally
- Reduces costs of printing
- Collaboration improves future security
- Puts good food on the plate mandatory nationally
- The NHS Supply Chain (DHL) calculate that with one menu the procurement savings per annum would be approx 10-15% or at least £50 million saving.

#### Changes made to the Menu and Service at the Royal Brompton

- Cooked breakfast introduced Medical advice-introduces 20g extra protein to the diet
- A lighter bistro style lunch with one main course and a sandwich or salad alternative.
- Afternoon tea a traditional -English custom
- A later supper dinner menu which is more substantial and served later so that it reduces the time until breakfast
- Same menu used in the commercial sales areas



A cooked breakfast cost 85p -1.20p A lighter bistro style lunch cost 95p - 1.30pA more substantial evening menu served later in the day cost 1.25p -1.70p The minimum requirement for Total cost per patient per day 3.575p (at least) plus beverages and snacks £5.00

#### Issues / Barriers

- Inadequate catering budgets
- Delivery of local produce to London can be expensive
- Lack of enthusiasm from main suppliers to alter the way they source their produce
- Lack of interest from other areas of the health service.
- Security of the food chain

### Learning Outcomes

- The importance of taking a 'step by step' approach in all areas, including altering menus
- Take the initiative willing to alter suppliers to those who will provide more local/organic food
- Work closely with suppliers to assist them wherever possible i.e. reducing deliveries
- Gaining support from catering team is vital
   Having a passion and determination to improve
   and supervise/monitor that agenda

### Contacts

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- Geoff Wanstall
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